### Student Concern Process

#### Nature of Concern
- **Academic Related Issues**
- **Service Related Issues**
- **Behavior and Student Conduct Issues**

#### Office to Contact
- **Grades**
  1. Instructor (first point of contact)
  2. Academic Deans (see upper left corner)
- **Student Services**
  1. Dean of Students (see upper left corner)
- **General Concern**
  1. Department Supervisor (see lower left corner) or Appropriate College Dean (see upper left corner)
- **Data Privacy**
  1. Chief Information Officer (Vacant position – go to IT Dept)
- **Disability ADA**
  1. Disability Coordinator (see lower left corner)
- **Technology**
  1. Chief Information Officer (Vacant position – go to IT Dept)

#### Policy
- **Grade Appeal**
- **Satisfactory Academic Process (SAP)**
- **Complaint & Grievance**
- **Student Data Practices**
- **Access for Individuals with Disabilities**
- **Equal Opportunity and Nondiscrimination in Employment and Education**
- **Discrimination/Harassment Complaint**
- **Student Code of Conduct**
- **Academic Integrity, Student Code of Conduct**

#### Form
- **Grade Appeal**
- **Suspension Appeal**
- **Student Petition**
- **Non-Disclosure of Public Information, Authorization for Release of Information, Student Petition**
- **Student Petition**
- **Student Petition**
- **Student Petition**

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### College Deans
- Sam Bowen, Dean of Customized Training & Continuing Education, Willmar Office: D193A 320-222-5206, sam.bowen@ridgewater.edu
- Missy Majerus, Dean of Instruction-Liberal Arts Willmar Office: H166, Hutch Office: 213 320-222-5218, missy.majerus@ridgewater.edu
- Matt Feuerborn, Dean of Instruction-Technical Willmar Office: H167, Hutch Office: 215 320-234-8509, mfeuerborn@ridgewater.edu
- Jeff Miller, Dean of Instruction-Technical Willmar Office: H165, Hutch Office: 213 320-222-5218, jeff.miller@ridgewater.edu
- Mary Loyk, Dean of Nursing and Allied Health Willmar Office: H163, Hutch Office: 216 320-222-5203, mike.kutzke@ridgewater.edu
- Heidi Olson, Dean of Students Willmar Office: H166, Hutch Office: 212 320-222-5209, heidi.olson@ridgewater.edu

### Chief Information Officer
Vacant Position

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**Ridgewater College**
- **Hutchinson Campus**
  - 2 Century Avenue SE
  - Hutchinson, MN 55350
  - 1-800-722-1151

- **Willmar Campus**
  - 2101 15th Avenue NW
  - Willmar, MN 56201
  - 1-800-722-1151

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